



E-MAIL ARCHIVING

E-mail archiving and compliance with legal requirements.

Audit-compliant e-mail archiving with no administrative effort and very easy data access – Skyfillers e-mail archiving makes it possible. Various legal requirements are met when employing the solution.

SECURE STORAGE

Business e-mails often contain sensitive information that we cannot afford to lose, not only for legal reasons, but also because we may need to access them again for whatever reason. To this end, automated and secure e-mail storage is essential.

COMPLIANCE, TRANSPARENCY & CONTROL

Business e-mail is subject to the same legal requirements as traditional mail. It needs to be retained and available for a certain period of time, and an auditor must be able to access e-mails at any time.

EASY E-MAIL RETRIEVAL

Maintaining an overview of the daily flood of e-mails can be difficult. Good search algorithms are essential in order to easily find messages and deliver them again. However, this also requires parameters that allow users to search with greater precision by limiting the results.

EASY ADMINISTRATION

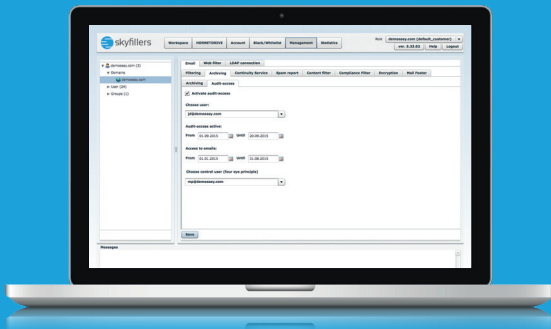
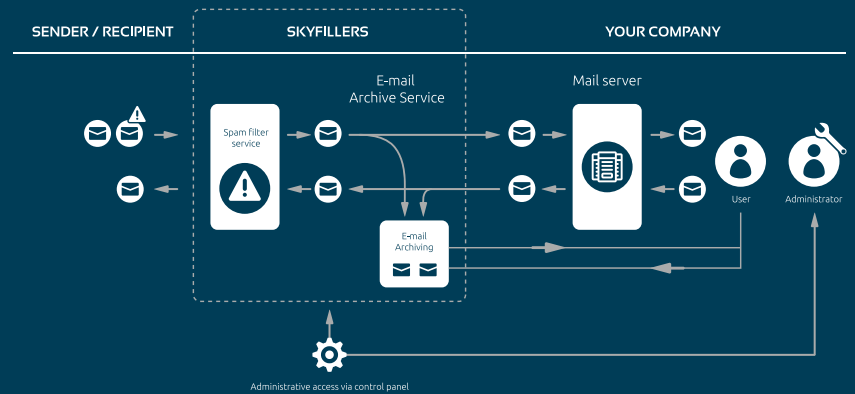
Skyfillers e-mail archiving can be managed with just a few clicks – for anything from the configuration of compliance rules to basic settings regarding the retention period. This effectively helps IT staff save time and reduce costs since archiving company e-mails is handled for them.

Our cloud benefits at a glance

- + 100 per cent archiving of all incoming and outgoing e-mails for up to 30 years
- + Fully automated with no user intervention
- + Compliance with legal requirements (including GoBD and BDSG)
- + Operation in redundant, secure and certified data centres in Germany
- + Central system management by Skyfillers with 24/7/365 monitoring
- + Fixed, predictable costs
- + Personal support with no call centre
- + No hardware or software installation at the customer

How e-mail archiving works

E-mails are archived when they are sent and received. This makes it impossible to manipulate individual messages.



Access to the archive for auditing purposes

In the event of an audit, it is possible to allow access within seconds. This way, a third-party can gain access to the e-mail archive for a limited period of time.

E-Mail archive features

- Three physically separate, independent data stores

- Encryption of the transmission path between the archive and mail server using TLS (if supported by the mail server)

- Exclusion of specific users from archiving (works council, for instance)

- Flagging of private e-mails by the user

- E-mail storage in the original, unchanged and not modifiable

- Comprehensive language support

- Service level agreement (SLA), for instance, 99.9 per cent availability

- Company based in Germany, contract under German law, data centres located in Germany

- Different retention periods are supported

- Available as a managed appliance (from a certain number of users)

- Archiving of internal e-mail is supported

- Extensive full-text archive searching based on numerous criteria: date, sender, recipient, subject and so on

- Even administrators can only see the subject line

Benefits

- Two online data stores and an offline backup on tape ensure redundant security if one or two systems should fail. This guarantees high availability of the archived e-mails.

- Protection against data modification during transmission. Implemented using TLS if supported by the mail server.

- Compliance with data protection guidelines.

- Protection of personal e-mails from access by auditors, who can only see the subject line.

- Compliance with archiving requirements.

- Control panel available in seventeen languages; additional languages can be implemented quickly.

- Service level agreement ensures high quality and allows for reliable planning.

- Legal certainty for companies.

- Archiving from six months to 30 years. This ensures compliance with data protection requirements for various BUs or industries.

- Locally installed appliance, management from the Skyfillers cloud. No redirection of data traffic.

- Audit-compliant storage of archived internal e-mails immediately upon archiving. Accessible and searchable like incoming and outgoing e-mails.

- Easy, precise and fast search feature to find the desired data quickly.

- Compliance with data protection and labour law directives.